



15.5.2024

NHS Norfolk and Waveney ICB  
County Hall  
Martineau Lane  
Norwich  
NR1 2DH

Dear Sirs

### **Benjamin Court**

Cromer Town Council would like to support the call for the re-opening of Benjamin Court. The services that this location provides to the people of Cromer and the demographics we serve are profoundly important.

I know that you have agreed for the engagement and consultation of members of the public in North Norfolk and this we would recommend happens as soon as possible

On the 15<sup>th</sup> April Steve Blatch, CEO of North Norfolk District Council mentioned that they also have concerns about the loss of the reablement or rehabilitation unit at Benjamin Court which had provided support for patients who were medically fit for discharge from the NNUH but for who might not be confident or able to go home straight away or be comfortable with a virtual ward model of care. NNDC would therefore want to understand the system wide costs locally of older people's health services in terms of ambulance response, repeated ambulance calls, repeated admissions of older people, and the costs of social care placements, virtual ward and the outcomes of home visit care in the district compared to the services previously provided at Benjamin Court.

Will this be provided as part of the consultation and engagement plan.

Look forward to hearing from you.

Yours sincerely,

**Jane Wisson**  
**Town Clerk.**  
**c.c. Healthwatch**